# Plata.ba 

Salary analysis for the position<br>Administrative Worker, Official

Administration

## Basic net salary

$50 \%$ of employees earn more than the mentioned figure (median).

## 800 BAM

Region: Kanton Sarajevo
Working experience: all experience levels
Education: all education levels
Size of company: all company sizes
Sector: all sectors
Sample: 99 participants

## Job description

- Handling corporate correspondence, email, and phone calls.
- Recording, filing, locating, archiving documents
- Handling different issues in the name of the company with public authorities and with institutions
- Fulfilling operative tasks
- Operating office equipment (copier and fax machine).
- Preparing documents for super-ordinates and other departments in the company
- Communication with external partners of the company <br /><br /> In smaller companies the administrative worker can carry out tasks described under the jobs of Assistant, Secretary, Office Manager, Receptionist


## Recommendation

## market range



Higher salary than Nadezda have 71 \% employees.


The total pay of the employee Nadezda is significantly below the median of the total pay of survey participants. We therefore recommend raising it to the level of 776 .

Salary range


## The span of the salary

Nett salary
Basic monthly salary
Total monthly income*

Average
755

## 1. decile 500 <br> 502

| 1. quartile | median |
| :--- | :--- |
| 600 | 750 |
| 600 | 800 |

## 3. quartile 900 <br> 9. decile <br> 1000 <br> 1000

*The total monthly income includes a proportionate share of the financial benefits received throughout the year (Christmas bonus salary, bonuses, commissions) and monthly variable component of salary.

Non-financial benefits


## Financial benefits

## Variable salary component

$22 \%$ employees have stated that they are getting a variable salary component.

## Christmas bonus salary

$13 \%$ employees mentioned that they get 13th salary and that the medium value of this bonus is 200 BAM.

## Bonuses and commissions

$11 \%$ employees mentioned that they get bonuses and that the medium value of this bonus is 200 BAM.

## Methodology

## Input data

People on the job market have the possibility to get the comparison of their salary with other employees on the same position and in the same region. Everyone who fills in the questionnaire with 14 questions ( 8 out of them are compulsory) becomes a respondent and will get a free comparison of the salary with the reference sample. The latter is made up by other respondents according to the filled in position and region.

Every respondent's data are valid for one year and there will be no interfering with the given information. All data in the salary survey are anonymous.

## Output data

Before carrying out the actual calculations, the sample of the data is being "cleansed". At first mistakes are filtered away, for example negative numbers, or extreme values as for example the salary $10 \mathrm{BAM} / \mathrm{month}$ or 10 mil . BAM/month. The second step in the cleaning of the database is detecting duplicate questionnaires and determining extremes. Extremes are determined specifically for concrete positions with consideration of the region (the region of capital, the region outside of capital city). The method of detecting extreme data (trimming the data) is based on the rough estimate of the theoretic distribution of salaries on the position according to the region.

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